

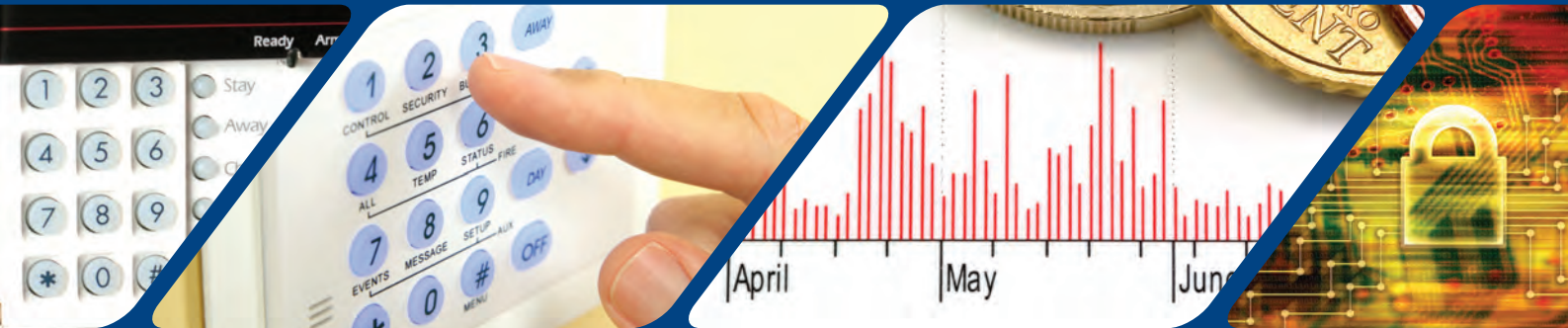
SURETEK®



Security Innovations Sooner

SURECALL

HIGH PRIORITY SECURITY TELECOMMUNICATIONS



ROUND THE CLOCK **1300 / 1345 TELECOMMUNICATIONS** FOR ALL ALARM INSTALLATION COMPANIES.

- Secure, portable and high priority 1345/1300 numbers
- Emergency support 24/7
- Rebates for every alarm event
- True portability
- No set-up fees or ongoing charges



HIGH PRIORITY 1300 / 1345 SECURITY TELECOMMUNICATIONS

A REBATE FOR EVERY CALL ON A NETWORK THAT WON'T LET YOU DOWN.

RELIABILITY ASSURED

Surecall 1345 numbers are high priority in the switch, which means if the exchange becomes congested all 1345 calls get processed first. A 1345 number is a must for alarm companies reporting critical alarm transmissions.

PORTABLE

Surecall 1345/1300 numbers are completely portable. Answer point changes are taken care of immediately and can be processed same day if received before midday.

100% OWNED BY YOU

You retain ownership of your 1345/1300 number and are free to move it to another service provider at anytime, making Surecall the flexible choice for your security telecommunications.

INTELLIGENT NETWORK

Surecall One3 offers you the benefits of Intelligent Network (IN) functionality, which enables all calls to overflow and terminate when the line is busy or unanswered. In addition to the IN platform Surecall One3 offers Intelipath. Intelipath is where real control room redundancy takes place.

MARKET LEADING REBATES FOR EVERY ALARM EVENT

Every time your customer's alarm panel dials out, performs a test or is actioned, a phone call is made. Suretek can provide competitive rebates for every one of these calls when you use a Surecall One3 service for alarm transmission.

THE ONLY SOLUTION WITH **intelipath**

INTELIPATH REDUNDANCY FOR ALARM RECEIVERS AND PSTN LINES

In addition to the IN platform Surecall One3 offers Intelipath, a patented alarm delivery protocol, available exclusively to Surecall One3 and SG4 users. In the event that your PSTN lines go down or your monitoring centre receivers fail, Intelipath will automatically redirect your critical alarm transmissions via the SG4 in your monitoring centre. Your lines and receivers could go down and you could still be receiving alarm transmissions via Intelipath.

24 / 7 SUPPORT AND SERVICE

Your business operates under mission critical circumstances so why shouldn't your service provider? Suretek has direct access to the carriers National Network Operations Centre, and direct access to the IN Platform so we can provide you with a specialised and fully managed service that guarantees your lines can be accessed for adds, moves and changes 24/7. This means you don't have to wait in a queue when things go wrong and you will always receive high quality service for all your security telecommunication needs.

ON-TIME PAYMENTS

Your Surecall One3 rebate is paid directly to you on the 25th of every month via direct deposit to your nominated account. You also receive a monthly rebate notice with all the details of your rebate events as well as current special offers.



WE GUARANTEE OUR SERVICE LEVELS

The Surecall guarantee is a unique assurance of the reliability of the Surecall One3 service. It's a physical guarantee that you can give to your customers that ensures your monitoring centre communications are fully functional at all times. If they are not, and if your customer suffers a loss as a result of communication down time, we will give them \$1000. The Surecall Guarantee is available on all Surecall One3 numbers utilising Intelipath.